# Zyra Homecare Instruction Manual

Alrick.

Product Code: 7-ZYRA

Please Carefully read instructions before using the bed.



AUSTRALIAN MADE AND OWNED

# INTRODUCTION

This instruction manual contains information on the instructions for use and explanations of the signs and symbols used. These instructions for use contain instructions for operating the medical care bed.

These instructions for use may contain inaccuracies or printing errors. The information provided here will be updated periodically and changes due to product maintenance will be included in later editions. Changes or improvements are possible at any time without prior notice.
If you have any questions, please contact our customer service team.

The instructions for use must be read and used by every person who operates the medical bed.

### PURPOSE

The intended purpose of the Alrick Zyra Homecare Bed is to be used for patients in hospital and healthcare facilities. These beds are electrically powered to allow the bed to be placed in various positions suitable to the patient. It is a medical device intended for human medical use only.

The Alrick Zyra Homecare Bed moves on castors and features infinitely adjustable motorised height settings. The bedding area can be adjusted by multiple motors, allowing for positions such as sitting or exiting position.

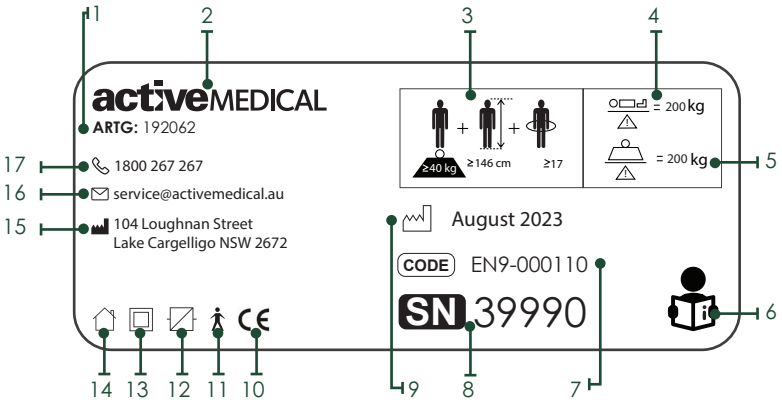
The intended user of the Alrick Zyra Homecare Bed is any bariatric (but not limited to) individual who has a disability or a health condition.

The bed should only be used by individuals trained or experienced in proper handling. Users must be instructed on its correct use and familiarise themselves with these instructions. Common users include nursing staff, physicians, therapists, family members, technicians, residents, and cleaning staff.

## SYMBOLS EXPLAINED

| | |
|---|---|
|  | Manufacturer |
|  | For Indoor Use (house) |
|  | Type B Application Part<br>(classification according to the degree of protection against electric shock) |
|  | Product with a Thermofuse |
|  | Safety Isolating Transformer |
|  | Device Protection Class II<br>(classification according to the type protection against electric shock) |
|  | Demko Approval |

## PRODUCT SERIAL NUMBER PLATE






Serial Number Plate

## SERIAL NUMBER PLATE EXPLAINED

| | |
|---|---|
| **1** | ARTG Number |
| **2** | Company Logo |
| **3** | Adult Identification (minimum weight, minimum height, minimum BMI) |
| **4** | Maximum Occupant Weight |
| **5** | Maximum Safe Working Load |
| **6** | Read Instruction Manual - Follow Instructions For Use |
| **7** | Product Code |
| **8** | Product Serial Number |
| **9** | Manufacture Date |
| **10** | CE Marking |
| **11** | Type B Application Part<br>(classification according to the degree of protection against electric shock) |
| **12** | Switching Power Supply Unit |
| **13** | Device Protection Class II<br>(classification according to the type protection against electric shock) |
| **14** | For Indoor Use Only |
| **15** | Manufacturer Address |
| **16** | Company Service Email Address |
| **17** | Company Phone Number |

## OLD POSITIONING OF SERIAL NUMBER PLATE (2023 AND EARLIER MODELS)



Serial Number Plate
(aluminum plaque)

## PRE OPERATION CHECK

**With the bed in position, check the following:**

Electric beds should ONLY be used where earth leakage is fitted to the power source.

- Check power cord is plugged into 240V supply and is active.
- Check power cord is clear of castors and any moving part of bed.
- Ensure power cord has enough slack so cord is not strained when the bed is raised and lowered.
- Position bed at least 50mm from the wall in the lowest position. Lock castors. This position is critical for not damaging the wall when raising the bed.
- Before using bed, perform all functions to ensure they are working properly. If not please call your service technician or call the Active Medical Technician Team on 1800 282 001

** When fitting safety sides to this bed, please beware of the possible crushing points. The clamps can create crushing points on the rails. **

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## ZYRA HOMECARE - MODELS AVAILABLE

### SPECIFICATIONS

| **Product Code** | 7-ZYRA-KS | 7-ZYRA-EW | 7-ZYRA-D | 7-ZYRA-Q | 7-ZYRA-K |
|---|---|---|---|---|---|
| **Size** | **King Single** | **Extra Wide** | **Double** | **Queen Double** | **King Double** |
| **Height Range (mm)** | 390 - 830 | 390 - 830 | 390 - 830 | 390 - 830 | 390 - 830 |
| **Backrest Angle (degrees)** | 65 | 65 | 65 | 65 | 65 |
| **Kneebreak Angle (degrees)** | 40 | 40 | 40 | 40 | 40 |
| **Trendelenburg Angle (degrees)** | 16 | 16 | 16 | 16 | 16 |
| **Reverse Angle (degrees)** | 16 | 16 | 16 | 16 | 16 |
| **Patient Weight (kg)** | 440 | 440 | 440 | 440 | 440 |
| **SWL (kg)** | 500 | 500 | 500 | 500 | 500 |
| **Overall Dimensions (mm)** | 2050 x 1090 | 2050 x 1210 | 2050 x 1390 | 2050 x 1520 | 2050 x 1820 |
| **Sleeping Surface (mm)** | 2000 x 1070 | 2000 x 1200 | 2000 x 1370 | 2000 x 1500 | 2000 x 1800 |
| **Mattress Size (mm)** | 1960 x 1050 | 1960 x 1200 | 1960 x 1350 | 1960 x 1480 | 1960 x 1780 |
| **TGA Number** | ARTG192062 | | | | |
| **Manufacturer** | Active Medical, 104 Loughnan Street, Lake Cargelligo NSW 2672 | | | | |

### ELECTRICAL DATA

| | |
|---|---|
| **U In** | 230V ~, 50Hz |
| **I In** | Max. 1.5A |
| **U Out** | 24V ... , max. 70W |
| **Op.** | 10%, Max. 2min./18min. |
| **Protection Class** | 1Px4 |
| **Insulation Class** | II Type B |
| **Noise** | 48DBA |

For indoor use (house)

Safety isolating transformer

Type B equipment, as per EN60601+1

Device Protection Class II

Product with a thermo fuse

Demko approval

**RE-Tuv Approval**

## IMPORTANT

- Check electric cords regularly and notify an electrician or Active Medical on 1800 282 001 immediately. If any damage occurs, cease to use and remove mains power until checked and repaired.
- No wiring is to be modified without authorisation from the manufacturer.
- Ensure the small extension cable is correctly connected to the bed socket and to the 240 volt supply when the bed is in a stationary position. A small light on the control box will illuminate showing a power supply.
- Low Low model beds should be left in the lowest position when a nurse is not in attendance.
- Nurses, cleaners or anyone using Alrick Electric Beds must make sure that the main power cord is clear of any moving parts on the bed before turning the power on.
- Electric Beds should ONLY be used where earth leakage is fitted to the power source.
- When patient condition could lead to patient entrapment, the mattress support platform should be left in the flat position when unattended.

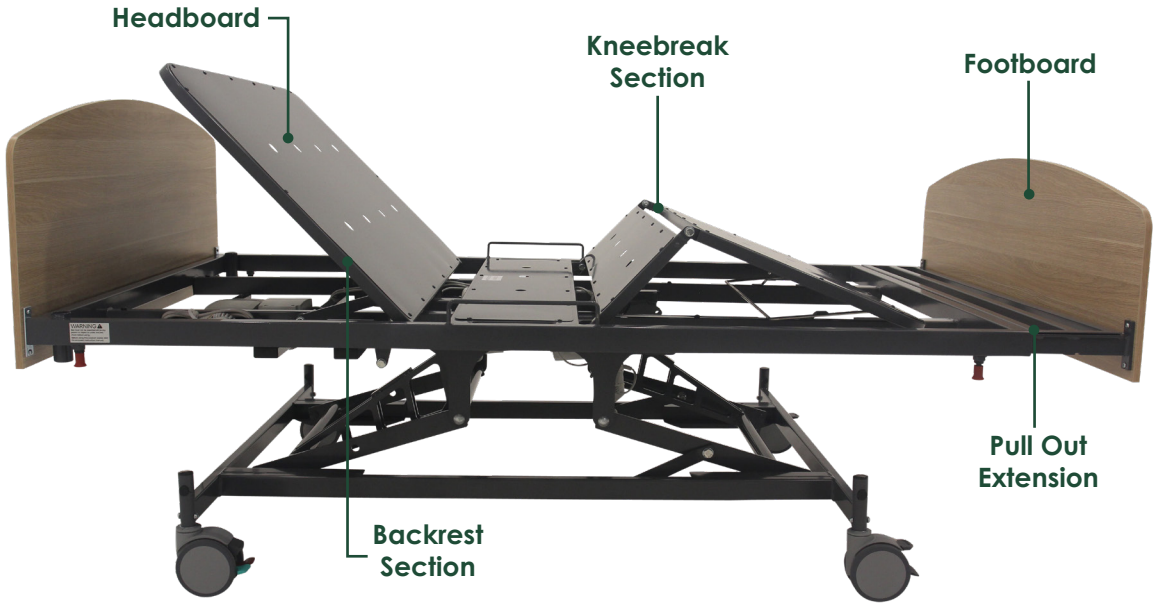
# OPERATOR CONTROLS

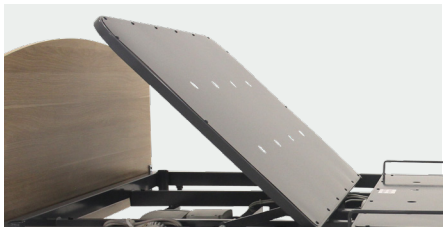



**OPERATOR CONTROLS:**

Electric Beds are controlled by a handset, which is plugged into the connection port. (Normally located below and at the edge of the mattress base towards the head end).

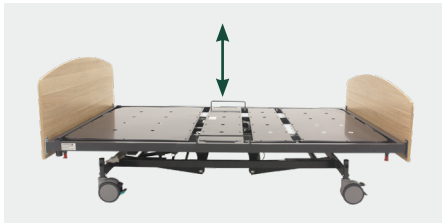
Handset Code: HB8X016-00



**UPPER POSTURE, ELECTRIC BACKREST:**

The top pair of push buttons control the electric upper posture as indicated on the handset.
Beware of potential pinch points when lowering backrest.



**HI-LOW OPERATION:**

The second pair of buttons on the handset control the smooth operation of raising & lowering the bed. When raising and lowering the bed, ensure that no person of part of his or her body is under the bed. Failure to do so could cause serious physical injury.



**ELECTRIC KNEEBREAK:**

The third pair of push buttons on the handset control the operation of the kneebreak. The calf section of the kneebreak is fitted with a prop. Lift the calf section and fold down the prop, engaging it in the channel provided at the foot end of the bed.
Beware of potential pinch points when lowering Kneebreak.



**CHAIR POSITION:**

The forth set of buttons operate the chair function. This raises the backrest and kneebreak, then goes into reverse Trendelenburg (feet down).
If fitted with optional Electric Vascular, these buttons operate the electric vascular function and the Auto Chair Position is not available.

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**ELECTRIC TRENDELENBURG:**

The last pair of push buttons on the handset control the operation of the tilt. Beware of potential pinch points when using the tilt function.



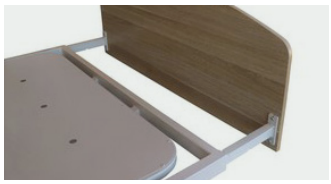
**UNDER BED LIGHT:**

The last button on the bottom left controls the under bed light.

## PULL OUT EXTENSION



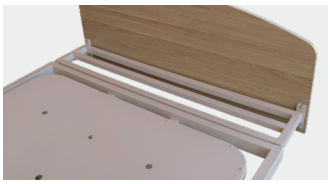
**STEP 1**
Pull down red knobs.



**STEP 2**
Pull out foot board.



**STEP 3**
Lock in red knobs.



**STEP 4**
Insert metal infill.

## OPTIONS & EXTRAS



**HEAD AND FOOTBOARDS:**

The standard head & footboard frames push in from end, allowing for rapid removal in an emergency.
WARNING: Please ensure the power cord is not in the way when fitting or removing end boards.




**CPR:**

The CPR is only for emergency use.
Pull red lever to allow backrest to go down manually.



**BATTERY BACK UP:**

This allows you to safely change the patients position during a power shortage.

## CASTORS



**STANDARD CASTORS:**

Brakes should only be released when the bed is moved.
Red pedal castors: total brake.
Green pedal castors: directional.



**CENTRAL LOCKING CASTORS:**

Brakes should only be released when the bed is moved.
To brake: press lever down.
To direction: lift lever all the way up.
To free wheel: centralise lever.

## SAFETY & WARNINGS

- Electric Beds should ONLY be used where earth leakage is fitted to the room or building.
- If any cords are cut or damaged the bed MUST not be used until checked, fixed and tagged.
- No patient, service personnel or any person must lie underneath an Alrick bed while power is turned on, if not obeyed this may result in serious bodily injury or death if the bed controls are actuated.
- Please check no person or object is under the bed before using.
- Hand control to only be given to fully competent patients.
- Never leave hand control unattended with bed switched on unless patient is fully competent.
- Fit optional nurse lockout for safety of incompetent patients.
- Only one person is to be on the bed at any time.

## MAINTENANCE

- Beds should be inspected monthly for abnormal wear. For example, bolts loose or missing, castors, rubbers or brakes damaged.
- Rails must be inspected regularly for any wear or movement that may cause injury, do not use if unsure.
- If one or more of the bed functions is found not working correctly, notify the manufacturer for advice.

**EVERY 6 MONTHS:**

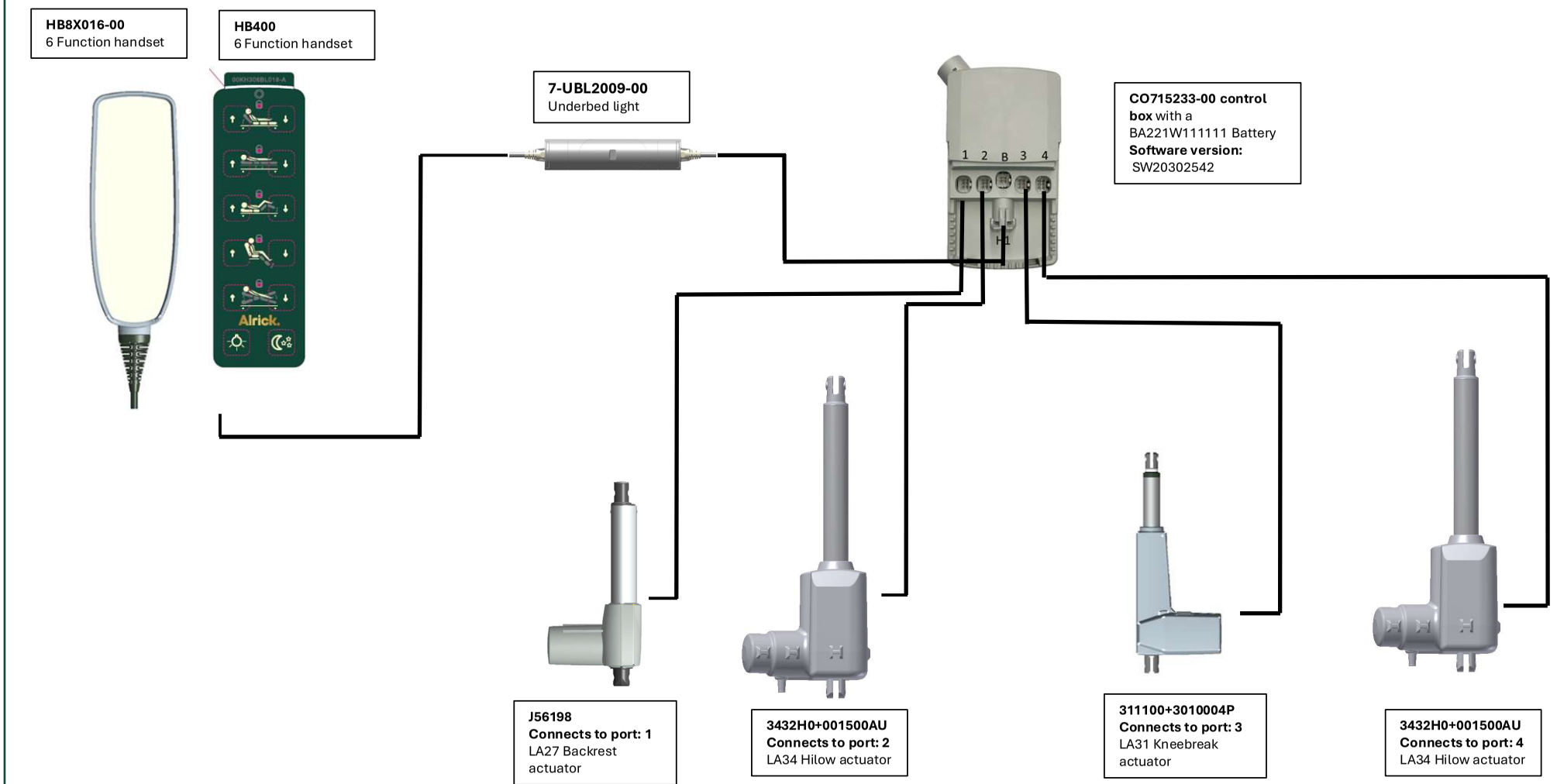
1. Check there is no visible damage to electrical system or mechanical parts.
2. Check wiring is secure and not interfering with bed movement.
3. If actuator shafts are not clean - wipe chromed shaft of actuators to remove lint, grease & dirt.
4. Extended actuators fully. (Do not wash as this removes fine layer of oil).
5. Correct operation of all bed functions including castor locking.
6. Check all accessories including rails are still functioning properly.
7. Check all pivot points on the bed for wear. Replace pivot pins or bolts and removable bushes (where fitted) if a pivot has a significant play.
8. Check all functions still run smoothly.

**ANNUALLY:**

- Professional service of product to be carried out annually & documented in 'Record of Performed Service Procedures and Regular Service Maintenance in the back of this instruction manual.

## CLEANING

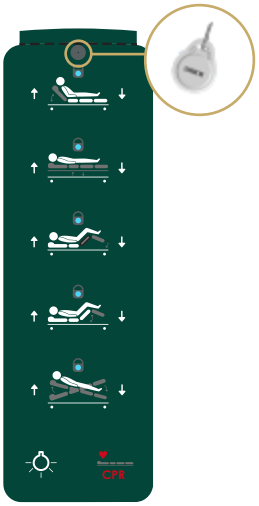
- Cleaning can be done often - using domestic detergents.
- Do not use acids, alkaline or any other chemical solvents
- When cleaning actuators, disconnect from mains power before wiping down with a moist cloth.
- When cleaning, be careful of entrapment, as it could cause physical injury.


HB8X016-00
6 Function handset
HB400
6 Function handset
Alrick.
7-UBL2009-00
Underbed light
1 2 B 3 4
H1
CO715233-00 control box with a BA221W111111 Battery
Software version:
SW20302542
J56198
Connects to port: 1
LA27 Backrest actuator
3432H0+001500AU
Connects to port: 2
LA34 Hilow actuator
311100+3010004P
Connects to port: 3
LA31 Kneebreak actuator
3432H0+001500AU
Connects to port: 4
LA34 Hilow actuator

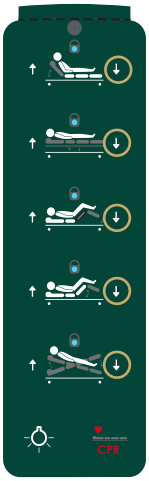
# LOCKING AND UNLOCKING LOCK OUT FUNCTIONS (optional)

**HB400 HANDSET:**

1. Locate the fob over the top of the handset as shown.




2. Then press the down key of the function to be locked out or unlocked. When locked, the LED function will be illuminated.

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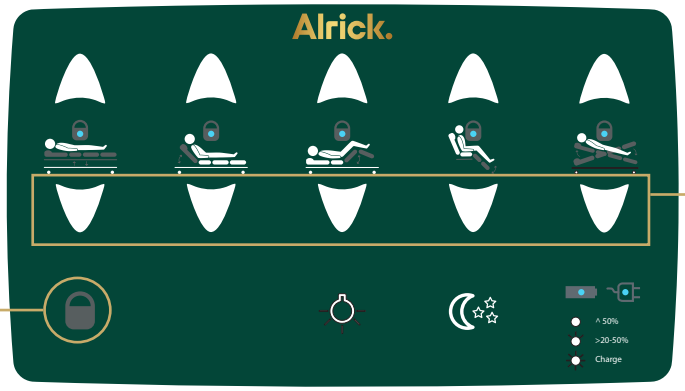
**ACOM ATTENDANT CONTROL:**




1. Press and hold the key button.

2. Then press the down key of the function to be locked or unlocked.

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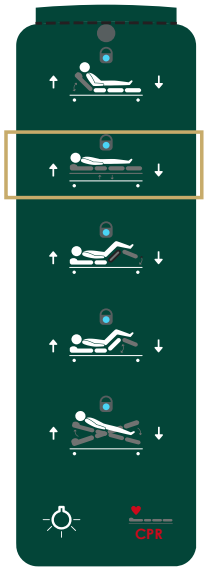
## RESETTING THE BED FITTED WITH A CO71 LINAK CONTROL BOX:




Press both hi-low buttons (up and down) together

- **It will beep for 5 to 10 seconds**
  - don't let go of the buttons once beeping has stopped.
- **After another 10 seconds the bed will start to rise, it will go to the maximum height and return to the minimum height.**
  - through this process don't let go of the buttons
- **Once at the lowest position the back and knee function motor will retract right in, once this is complete, you will get a double beep.**
  - only let go of the buttons once you have heard these beeps

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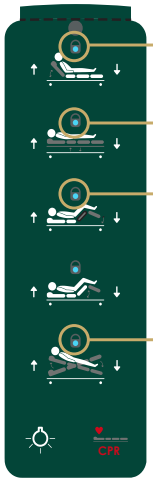
# TROUBLESHOOTING

## TROUBLESHOOTING WITH A HB400 HANDSET:




Lock LED flashing on backrest function - issue with either the backrest actuator or cable.

Lock LED flashing on hi-low function - issue with the head end hi-low actuator or cable.

Lock LED flashing on the kneebreak function - issue with the kneebreak actuator or cable.

Lock LED flashing on tilt function - issue with either the foot end hi-low actuator or cable.

**If all LED lights are flashing - issue with either handset or the cables connecting it to the control box.**

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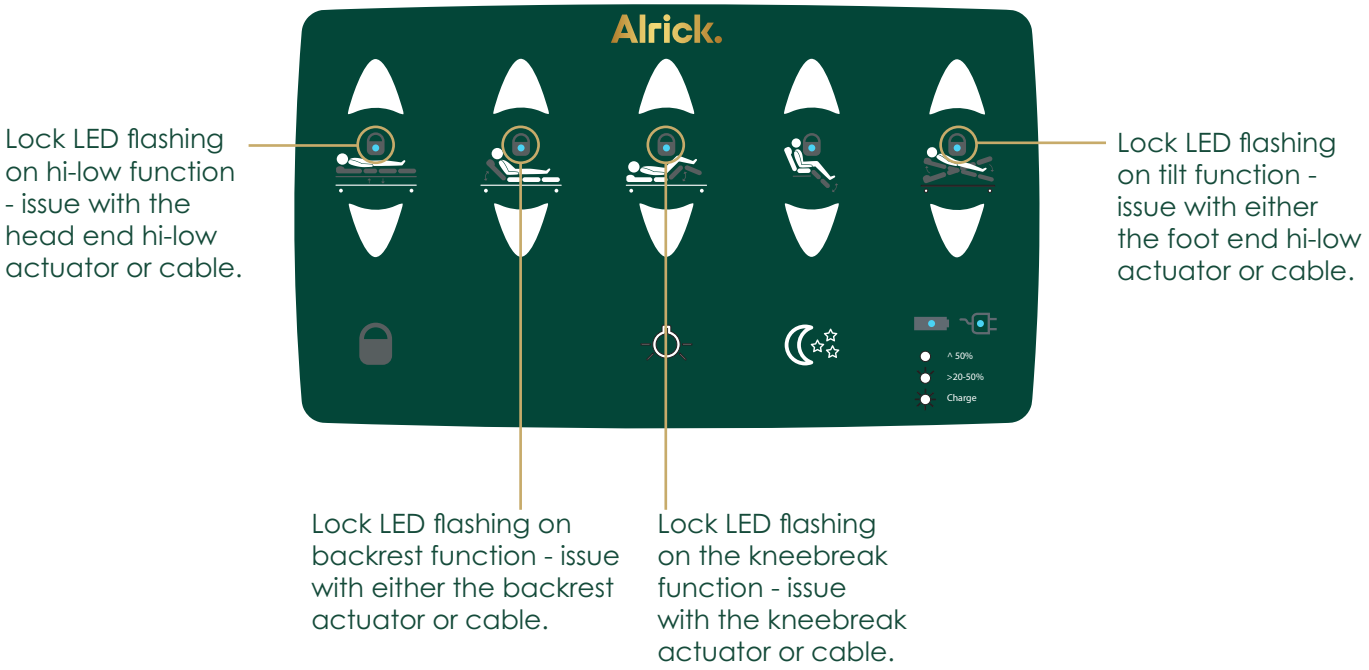
## TROUBLESHOOTING WITH ACOM ATTENDANT CONTROL:

If all LED lights are flashing - issue with either handset or the cables connecting it to the control box.



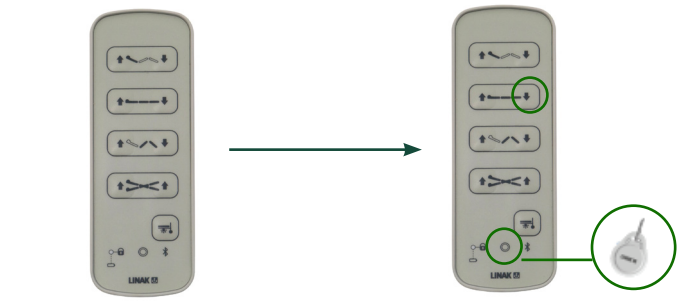
# **PAIRING BLUETOOTH DEVICES** (optional)

## DIRECT PAIRING

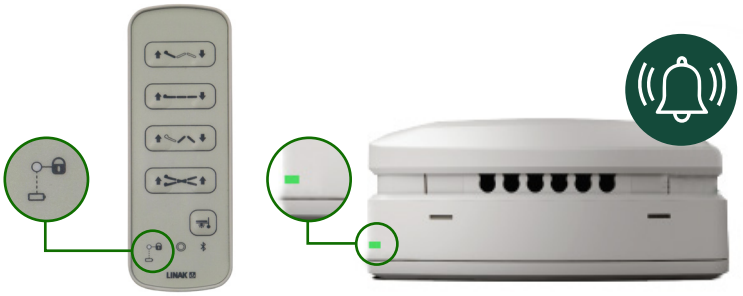
Direct Pairing is used for pairing a LINAK control directly to a LINAK control box that supports BLE.

1. Enter pairing mode
2. Move the hand control closer to the control box you want to pair it with
3. Pair the hand control with the control box

## ENTER PAIRING MODE



Place the magnet key over the **Hall Element** (O) and press **Hi-Lo Down Button** for 3 seconds to enter the pairing mode.



When in pairing mode, the control box buzzer will begin to beep, and the LED will begin to blink. The control unit LED will also begin to blink with the same frequency as the nearest control box.

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*In pairing mode, the light/sound frequency will increase when the HB200 gets closer to a control box.*

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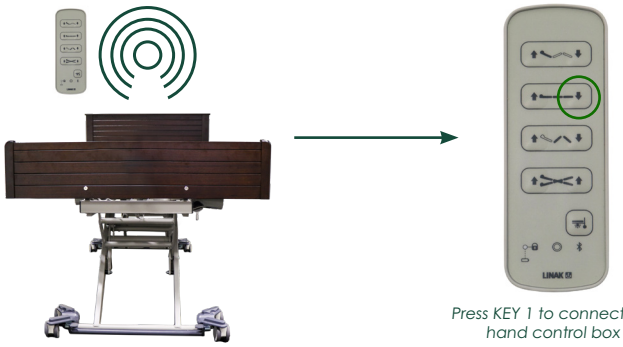
## CONNECTING TO THE CONTROL BOX



*Press KEY 1 to connect the hand control box*

When the hand control LED is blinking fast and the control box gives a high frequency sound in the same speed, the devices are ready for pairing. To finalise the pairing, press **Hi-Lo Down Button** on the hand control. Then, adjust your application with the handset.

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# ONECONNECT™ QUICK GUIDE

OneConnect™ provides wireless access to key bed status and system information, helping service teams identify issues quickly and support efficient bed management. With OneConnect™ on our Alrick Beds, technical teams have the information they need to support bed performance, troubleshoot issues and help keep equipment available when it is needed.



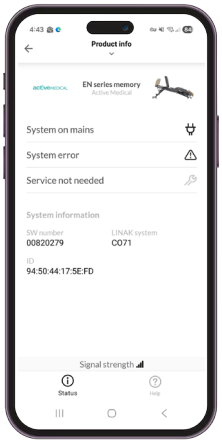

### Connect

Download the OneConnect™ app and connect wirelessly to the bed via Bluetooth.



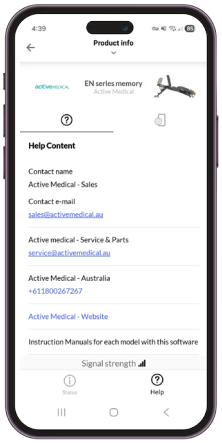

### Scan List

Nearby compatible beds can be identified directly through the app. Choose the correct product from the list.



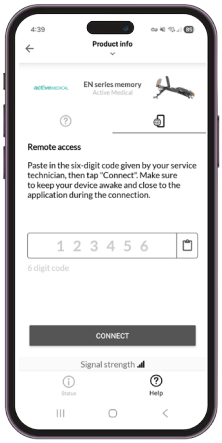

### Status

Access essential system information, including power status, system errors and other bed information, helping teams quickly understand the bed's current status.




### Help Page

Access product information, help content and relevant instruction manuals directly through the app. Qualified technicians can also use remote access to support troubleshooting.




### Remote Access

Qualified technician will give a 6 digit code to get access to the control unit. Use live status information and remote access to help identify faults and guide troubleshooting, reducing the time required to diagnose and address issues.

## RECORD OF PERFORMED SERVICE PROCEDURES AND REGULAR SERVICE MAINTENANCE

| Date | Purpose & Description | Performance |
|---|---|---|
| | | |
| | | |
| | | |
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| RECORD OF PERFORMED SERVICE PROCEDURES AND REGULAR SERVICE MAINTENANCE | | |
|---|---|---|
| Date | Purpose & Description | Performance |
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I confirm that technical staff have undertaken the repairs as described in the Record of Performed Service Procedures and Repairs Maintenance, and the equipment is now functioning properly.

Date_____ Customer Signature _____

## ALRICK ZYRA HOMECARE BED WARRANTY

**CONDITIONS**
Your Alrick Zyra Homecare Bed is guaranteed for 10 years on the frame from the date of purchase, 5 years on the electrics (LINAK), 1 years on castors, and 1 year on the battery. Professional service of product to be carried out annually and documented in the 'Record of Performed Service Procedures and Regular Service Maintenance. This warranty applies only on the parts manufactured or approved by Active Medical.

**EXCLUSIONS**
This warranty does not extend to those items that may need replacement due to normal wear and tear, or to damage caused by misuse or accident, for which Active Medical or its distributors cannot be held responsible.

If your bed should need attention due to failure as defined under the warranty above, please contact the distributor from whom you purchased your bed.

Please fill in the below and retain for your own records.

| | |
|---|---|
| **Date Purchased** | |
| **Model** | |
| **Serial Number(s)** | |
| **Distributor** | |
| **Distributor Address** | |
| **Distributor Contact Number** | |

# ACCESSORIES



Horizontal
400HR Deluxe Bed Rails
**Warranty:** 12 months



Clamp on Support Rail
**Warranty:** 12 months




Emergency Bed Power Unit
**Warranty:** 12 months



T-Bar Buffer
**Warranty:** 12 months



StandEzy Straight Handle
**Warranty:** 12 months



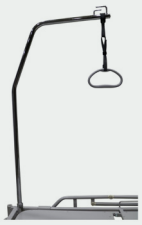
StandEzy Hook Handle
**Warranty:** 12 months



IV Pole
**Warranty:** 12 months



Foam Bolster
**Warranty:** 12 months



Bariatric Self Help Pole
**Warranty:** 12 months



Reading Lamp
**Warranty:** 12 months

1800 282 001

Issue Date: 220725
Revision Date: 291026
V3

Alrick.

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